

INTRODUCTION

At Wyndham Singapore Hotel, sustainability lies at the heart of our operations. We are dedicated to making responsible business decisions that create lasting positive impacts on the environment, our communities, and our partners.

We believe that sustainability is a shared journey. By collaborating with our stakeholders - including owners, employees, suppliers, and guests - we aim to promote responsible practices across our operations, value chain, and the destinations where we operate.

This policy defines our sustainability commitments and guides the continuous enhancement of our performance across all dimensions of sustainability: environmental, social, cultural, economic, health and safety, and risk and crisis management.

GOVERNANCE

Comply with all applicable laws and regulations relating to health, safety, labour, and the environment.

Measure, track, and analyse our environmental and social impacts to identify opportunities for improvement.

Communicate our sustainability performance transparently to stakeholders and guests to foster awareness and engagement.

Encourage staff participation in sustainability initiatives through education and training.

Monitor customer satisfaction, including sustainability aspects, and implement corrective actions where required.

Ensure all promotional and marketing materials accurately represent our operations, services, and sustainability claims.

Integrate sustainability throughout all stages of building design, construction, and maintenance.

Provide accessibility for all guests, including persons with special needs.

Raise guest awareness on responsible tourism and travel practices within and beyond our property.

SOCIAL RESPONSIBILITY

Actively support local infrastructure and community development initiatives.

Provide fair and inclusive employment opportunities to members of the local community, including for leadership roles.

Give preference to local and fair-trade suppliers and products where available and of adequate quality.

Promote the sale and use of sustainable products and services.

Uphold a zero-tolerance policy for any form of exploitation, harassment, or abuse, especially of children, women, minorities, and other vulnerable groups.

Foster a respectful and diverse workplace with equal opportunity regardless of gender, race, religion,

disability, or background.

ENVIRONMENTAL STEWARDSHIP

Prioritise environmentally sustainable suppliers, products, and materials - especially in procurement of food, beverages, building materials, and consumables.

Make responsible purchasing decisions to minimise waste from disposables and consumables.

Measure energy consumption by source and implement measures to improve efficiency and increase renewable energy usage.

Assess water risk, measure usage by type, and minimise water consumption while safeguarding natural flows and ecosystem health.

Measure and manage greenhouse gas emissions from all controllable sources and take steps to reduce them.

Encourage low-emission and sustainable transport alternatives for guests, staff, and suppliers.

Treat and manage wastewater responsibly, ensuring safe reuse or discharge.

Measure and reduce solid and food waste, prioritising reduction, reuse, and recycling. Ensure that any residual waste does not harm the local environment or community.

Minimise the use of harmful substances, substituting them where possible, and ensure proper handling, storage, and disposal of all chemicals.

Reduce pollution across all forms - noise, light, air, and water - while eliminating ozone-depleting substances where feasible.

CONCLUSION

Sustainability is to meet today's needs and does not compromise the ability of future generation, while keeping a healthy balance between people, the planet, and long-term progress.

At its core, sustainability is to have continuous improvement:

- Energy Efficiency
- Water Conservation
- Waste Reduction
- Indoor Environmental Quality

It supports regulatory compliance, cost savings, and reduced environmental footprint over the building's lifecycle.